

Help our office serve you better!

**IMMEDIATE, SECURE ACCESS TO YOUR FAMILY'S HEALTH RECORDS.**

Please see a member of our front desk team to get started.

## Setting Up Healow



### STEP 1

Download the healow app at [www.health.healow.com/chestnut](http://www.health.healow.com/chestnut) or download the healow™ app at Google Play™ or iTunes®.



### STEP 2

Enter practice code  
**CIBCD4**



### STEP 3

Enter your username and password. Your **username** is your first and last name followed by your birth year. *For example: JaneDoe2001*

You will be given a **password**.



### STEP 4

Set up PIN to securely access your health record.

# YOUR COMPLETE HEALTH RECORD AT YOUR FINGERTIPS.



View lab results.



Update your information.



Send and receive messages.



Confirm and request  
(non-urgent) appointments.



Receive appointment reminders.



Check-in online.



Request prescription refills.



Connect to your doctor  
via healow TeleVisits.



Get health and related information.

**healow™ is not intended for  
use in emergencies.**

**If you require urgent  
medical care, call 911.**



[chestnutfamilyhealth.org](https://chestnutfamilyhealth.org)